INSTRUCTIONS FOR USE

sonsor Door and Window Contact

Item Number: 911131398



GENERAL PRODUCT INFORMATION

The **sonsor** The door and window contact sensor detects when windows, doors, and other entry points are opened. It works exclusively with a sonsor base unit and can be integrated into the intrusion detection system there to provide effective **Protective Cover** to implement.

The door and window contact consists of two parts: the magnet (top) and the transmitter (bottom).

TECHNICAL SPECIFICATIONS

Dimensions (mm)	55 x 26 x 13 (transmitter) 38 x 12 x 11 (magnet)
Color	White
Battery	220 mAh, replaceable (CR2032)
Service life	up to 1 year
Operating temperature	-20°C / +60°C
LED Color	Red
Short-Range Wireless Protocol	BLE 5.0
Transmission range	Up to 100 meters
Certifications	FCC, CE, RoHS

SAFETY INSTRUCTIONS

- If swallowed, the included button cell battery (CR2032) can cause serious internal injuries or death. If swallowed, seek medical attention immediately.
- Contains small parts—choking hazard! Keep this product and any new or used batteries out of the reach of children under 5 years of age.
- Do not take the device apart, submerge it in water, or heat it. Avoid exposing the device to prolonged sunlight.
- This device contains magnetic components. Keep it away from sensitive data storage media. People with pacemakers or medical implants should keep a safe distance from it.
- Use only for its intended purpose as a door and window contact to detect whether doors and windows are open or closed for the sonsor alarm system.

PRODUCT INFORMATION

- pironex technology GmbH assumes no liability for device malfunctions during operation or in the event of a power or server outage.
- The sonsor device and the sonsor app require constant access to the Internet. This is the only way to ensure that push notifications are delivered reliably.
- Make sure you're using the latest version of the sonsor app. To find out if an update is available, check the App Store or Google Play Store regularly.
- Use the device only as described in the user manual. The user manual can be downloaded at https://www.sonsor.de/dowloads.

INSTALLATION INSTRUCTIONS

1. Open the sonsor app and click on **Location > Device Settings > Accessories**
2. Select the appropriate accessory from **Accessories > Add Accessories**
3. Click on the accessory you want to add and start your search.
4. Click on the device you found and want to add. You don't have to wait for the search to finish.

Please note;

The battery protection strip must be removed before starting operation.

You must be within radio range of the Sonsor and its accessories to add them.

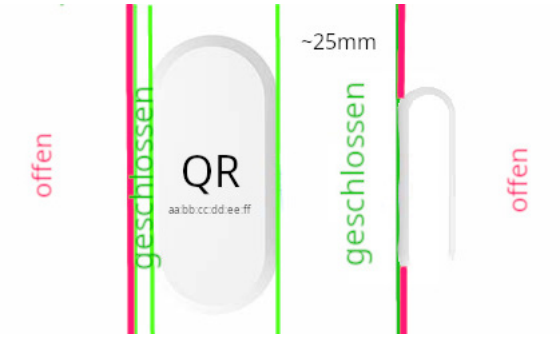
You can only use the accessory's features after you have successfully added it in the sonsor app.

INSTALLATION INSTRUCTIONS

Please check **Before gluing**, what opening distance you need.

For a **Opening distance > ~25 mm** Stick the contacts together with the marked sides facing each other.

For a **Opening distance < ~25 mm** Tape the contacts together with the marked sides facing away from each other.



NOTES ON USE

The sonsor door and window contact has three different states:

1. **Manipulated** (Pin on the bottom is not pressed in; the transmitter does not send a signal)
2. **Open** (Magnetic contact not detected)
3. **Closed** (Magnetic contact detected)

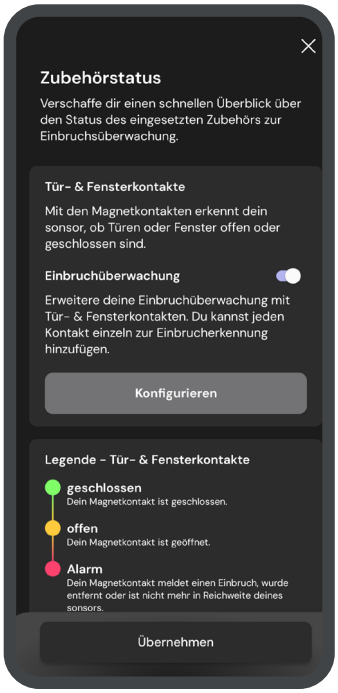
You can view these statuses using the "Accessory Status" data tile.
Individual door and window contacts can be configured by clicking on them in the “Accessory Status” data tile.

One **Name Change** This can be done by clicking on the contact's name.

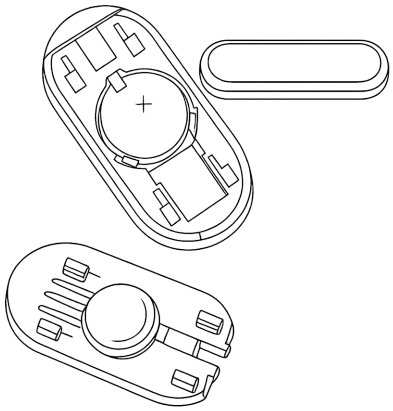
To the **Implementation of the Enclosure Protection** The door and window contacts can be integrated into the sonsor system's intrusion detection.

Integration of the magnetic contacts: **Accessory Status Settings** > T**Door and Window Contacts** > **Burglary Monitoring** > **turn on**

Integration of individual magnetic contacts: **Door and Window Contact** > **Configure** > **Burglary Monitoring** > **turn on**



MAINTENANCE INSTRUCTIONS



You can find the status of your door and window contacts in the sonsor app under:

Accessory Status > **Door and Window Contact**

The battery in the door and window contact lasts up to one year. To replace it, carefully open the contact using the notched corner or the slot for the battery protection strip.

WARRANTY & CUSTOMER SUPPORT

The statutory warranty period applies.

If you have any questions, problems, or need assistance, our customer support team is happy to help. You can easily reach us using the following contact options:

In the sonsor app under **Users** > **Help** > **Contact Support**

sponsor's website at https://sonsor.de/pages/kontakt

or by email at kontakt@sonsor.de

If the product is defective, please contact your supplier.

The following documents must be included when submitting a repair or warranty claim:

- a copy of the invoice showing the date of purchase
- a description of the problem or the reason for the complaint

DISPOSAL INSTRUCTIONS

This product must not be disposed of with household trash.

Used electrical appliances and batteries must be collected separately and disposed of in an environmentally responsible manner.

Drop off old appliances at municipal collection points or appropriate drop-off locations.

MANUFACTURER INFORMATION

Manufacturer:
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Gangzhilong Science Park
Qinglong Road
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