INSTRUCTIONS FOR USE

sonsor Key

Item Number: 911131346



GENERAL PRODUCT INFORMATION

With the **sonsor** You can use the **Key Function** of your alarm system. The system then automatically arms or disarms the burglary alarm — depending on whether the key fob is detected via radio signal or not.

As an accessory for the sonsor alarm system, the key fob works only in conjunction with a **sonsor Base Unit**. Setup is done using the free **sonsor App**.

TECHNICAL SPECIFICATIONS

Dimensions (mm)	36.5 x 23.5 x 5.2
Color	White
Battery	220 mAh, replaceable (CR2032)
Service life	up to 1.5 years
Operating temperature	-20°C / +60°C
LED Color	Red
Short-Range Wireless Protocol	BLE 5.1
Transmission range	Up to 160 m – 1 M PHY (Legacy) Up to 350 m – Coded PHY (Long Range)
Certifications	FCC, CE, RoHS, REACH

SAFETY INSTRUCTIONS

- If swallowed, the included button cell battery (CR2032) can cause serious internal injuries or death. If swallowed, seek medical attention immediately.
- Contains small parts—choking hazard! Keep this product and any new or used batteries out of the reach of children under 5 years of age.
- Do not take the device apart, submerge it in water, or heat it. Avoid exposing the device to prolonged sunlight.
- Use only for its intended purpose as an identification tag for the Sonsor alarm system.

PRODUCT INFORMATION

- pironex technology GmbH assumes no liability for device malfunctions during operation or in the event of a power or server outage.
- The sonsor device and the sonsor app require constant access to the Internet. This is the only way to ensure that push notifications are delivered reliably.
- Make sure you're using the latest version of the sonsor app. To find out if an update is available, check the App Store or Google Play Store regularly.
- Use the device only as described in the user manual. The user manual can be downloaded at https://www.sonsor.de/dowloads.

INSTALLATION INSTRUCTIONS

1. Open the sonsor app and click on **Location** > **Device Settings** > **Accessories**
2. Select the appropriate accessory from **Accessories** > **Add Accessories**
3. Click on the accessory you want to add. You don't have to wait for the search to finish.

Please note:

The battery protection strip must be removed before starting operation.

You must be within radio range of the Sonsor and its accessories to add them.

You can only use the accessory's features after successfully adding it in the sonsor app.

NOTES ON USE

Once a **sonsor Key** has been added to your system, you can use the **Key Function** of the sonsor alarm system by setting the burglary detection slider to "Key." The system will then automatically activate or deactivate depending on whether the key fob is detected.

Please note that this depends on the wireless range and may take up to 60 seconds.

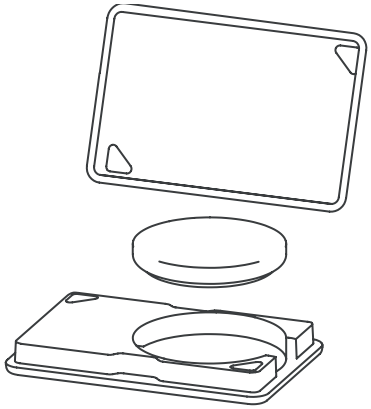


MAINTENANCE INSTRUCTIONS

You can find the status of your sonsor Key in the sonsor app under:

Location > **Device Settings** > **Accessories** > **Key chain**

The battery in the keychain lasts up to one year. To replace it, carefully open the keychain at the notched corner or the slot for the battery protection strip.



DISPOSAL INSTRUCTIONS

This product must not be disposed of with household trash.

Used electrical appliances and batteries must be collected separately and disposed of in an environmentally responsible manner.

Drop off old appliances at municipal collection points or appropriate drop-off locations.

MANUFACTURER INFORMATION

Manufacturer:
Moko Smart
Guanghui Technology Park
MinQing Rd
Longhua, Shenzhen
China

Importer:
pironex technology GmbH

Stangenland 4
18146 Rostock
Germany
Email: kontakt@sonsor.de
Phone: 0381/ 700608 0

WARRANTY & CUSTOMER SUPPORT

The statutory warranty period applies.

If you have any questions, problems, or need assistance, our customer support team is happy to help. You can easily reach us using the following contact options:

In the sonsor app under **Users** > **Help** > **Contact Support**

sponsor's website at https://sonsor.de/pages/kontakt

or by email at kontakt@sonsor.de

In urgent cases, you can reach us by phone Monday through Friday from 9:00 a.m. to 4:00 p.m. at 0381/ 700608 0.

If the product is defective, please contact your supplier.

The following documents must be included when submitting a repair or warranty claim:

- a copy of the invoice showing the date of purchase
- a description of the problem or the reason for the complaint

